

#### Cabazon Water District 14618 Broadway Street • P.O. Box 297 Cabazon, California 92230

#### FINANCE & AUDIT COMMITTEE MEETING

#### **AGENDA**

#### Meeting Location:

Cabazon Water District Office 14618 Broadway Street Cabazon, California 92230

#### Meeting Date:

Tuesday, November 14, 2017 - 5:00 PM

CALL TO ORDER, PLEDGE OF ALLEGIANCE, ROLL CALL FINANCE & AUDIT COMMITTEE

1. Discussion:

Finance & Audit Committee Report

- **Balance Sheet**
- Profit and Loss Budget Comparison
- 2. Finance & Audit Committee District Payables Review and Approval/Signing

#### **PUBLIC COMMENT**

Any person may address the Board of Directors at this time on any matter within the subject matter jurisdiction of the Cabazon Water District; however, any matter that requires action will be referred to staff for investigation and reported at a subsequent Board of Directors meeting. The Board of Directors is prohibited by law from discussing or taking immediate action on items during this public comment period. To comment on specific agenda items, please advise the Board secretary prior to the meeting. Each public comment will be limited to three (3) minutes. Individuals may not give their time away to another spokesperson. After two (2) minutes, the speaker will be notified that he/she has one (1) minute remaining. AB 1234 ORAL REPORTS (Gov. Code Sec. 53232.3(d))

#### ADJOURNMENT

ADA Compliance Issues

In compliance with the Americans with Disabilities Act & Government Code Section 54954.2, if special assistance is needed to participate in a Board meeting, please contact the Clerk of the Board at (951) 849-4442. Notification of at least 48 hours prior to meeting time will assist staff in assuring that reasonable arrangements can be made to provide accessibility at the meeting.



#### Cabazon Water District

14618 Broadway Street • P.O. Box 297 Cabazon, California 92230

#### REGULAR BOARD MEETING

#### **AGENDA**

#### **Meeting Location:**

Cabazon Water District Office 14618 Broadway Street Cabazon, California 92230

#### Meeting Date:

November 14, 2017 - 6:00 PM

**CALL TO ORDER** PLEDGE OF ALLEGIANCE REMEMBRANCE OF OUR SERVICE MEN AND WOMEN ROLL CALL **CONSENT CALENDAR** 

All matters in this category are considered to be consistent with the Board/District goals, District Policies and Regulations adopted and/or approved by the Board of Directors, and will be enacted in one motion. There will be no separate discussion of these items. If discussion is required, items may be removed from the consent calendar and will be considered separately.

#### 1. Approval of:

- Finance and Audit Committee Meeting Minutes and warrants approved by the committee of October 17, 2017
- Regular Board Meeting Minutes and warrants of October 17, 2017
- 2. Warrants None
- 3. Awards of Contracts None

#### **UPDATES**

1. Update:

San Gorgonio Pass Regional Water Alliance Update

(by Director Israel)

2. Update:

Manager's Operations Report

(by General Manager Louie)

#### **OLD BUSINESS**

1. Discussion:

**Sustainable Ground Water Update** 

(by General Manager Louie & Steve Anderson)

2. Discussion/Action:

Customer Concern: Travis Lacy - Misc. charges

3. Discussion/Action:

California Rural Water Association (CRWA) Annual Conference/EXPO: April

23-26, 2018 in Tahoe

#### **NEW BUSINESS**

1. None

#### PUBLIC COMMENTS

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#### **GENERAL MANAGER/BOARD COMMENTS**

#### 1. Future Agenda Items

The Board Chair or the majority of the Board may direct staff to investigate and report back to an individual(s) and the Board on matters suggested or direct the General Manager/Board Secretary to place the matter on a future Board meeting.

- Suggested agenda items from the Public.
- Suggested agenda items from Management.
- Suggested agenda items from Board Members.

#### 2. Management Comments

Staff members may speak on items of information not requiring comment or discussion to the Board and public. Topics which may be included on a future meeting agenda may be presented but cannot be discussed. (3 minutes)

#### **Board Member Comments**

Board members may speak on items of information not requiring comment or discussion to the Board and public. (3 minutes)

#### **MISCELLANEOUS**

- 1. Future Board Items/Next Board Meeting Date(s)
  - a. Finance & Audit Workshop Tuesday December 19, 2017, 5:00 pm
  - b. Regular Board Meeting Tuesday December 19, 2017, 6:00 pm
  - c. Personnel Committee None
  - d. San Gorgonio Pass Regional Water Alliance Alliance Meeting Wednesday November 29, 2017 - 5:00 PM to 7:00 PM

#### **ADJOURNMENT**

#### ADA Compliance Issues

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#### **Cabazon Water District** 14618 Broadway Street • P.O. Box 297 Cabazon, California 92230

#### FINANCE & AUDIT COMMITTEE MEETING

#### **MINUTES**

#### Meeting Location:

Cabazon Water District Office 14618 Broadway Street Cabazon, California 92230

#### Meeting Date:

Tuesday, October 17, 2017 - 5:00 PM

CALL TO ORDER, PLEDGE OF ALLEGIANCE, **ROLL CALL** 

Director Bui - Present Director Israel - Present

Calvin Louie (General Manager) - Present Elizabeth Lemus, Board Secretary - Present Cindy Byerrum, Financial Consultant - Absent

\*Note: This meeting was recorded by the District -

#### **FINANCE & AUDIT COMMITTEE**

1. Discussion:

Finance & Audit Committee Report

- Balance Sheet
- Profit and Loss Budget Comparison

#### Balance Sheet:

The District's combined cash and LAIF balance is about \$602,150. The District's total liabilities are approximately \$1.24 million.

#### Profit and Loss:

➤ Line 13 Basic Facilities Fee: YTD is at 30% due to a new 5/8" service on Main St.

- > Line 42 Lab Fees: YTD is at 32% due to lead and copper sampling and various lab fees related to Wells 1, 2, 4, and 5.
- ➤ Line 44 Meters: YTD is at 36% due to the purchase of (30) 5/8" and (3) 3/4" meters.
- > Line 52 Engineering Services: YTD is at 60% due to an increased amount of State Water meetings due to the Sustainable Groundwater Management Act (SGMA) and Integrated Regional Water Management (IRWM).
- As of September 30th the fiscal year-to-date net loss is about \$(80).
- 2. Finance & Audit Committee District Payables Review and Approval/Signing

#### **PUBLIC COMMENT**

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#### ADJOURNMENT

Motion to adjourn at 17:06 hr. made by Director Israel and 2<sup>nd</sup> by Director Bui.

Meeting adjourned at 17:06 hr. on October 17, 2017

Robert Lynk, Board Chair **Board of Directors** Cabazon Water District

Elizabeth Lemus, Secretary **Board of Directors Cabazon Water District** 

**ADA Compliance Issues** 

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#### Cabazon Water District

14618 Broadway Street • P.O. Box 297 Cabazon, California 92230

#### REGULAR BOARD MEETING

#### **MINUTES**

#### Meeting Location:

Cabazon Water District Office 14618 Broadway Street Cabazon, California 92230

#### Meeting Date:

October 17, 2017 - 6:00 PM

**CALL TO ORDER** PLEDGE OF ALLEGIANCE REMEMBRANCE OF OUR SERVICE MEN AND WOMEN ROLL CALL

Director Teresa Bui - Present Director Maxine Israel - Present Director Sarah Wargo - Present Director Alan Davis - Present Director Robert Lynk - Present

Calvin Louie, General Manager - Present Elizabeth Lemus, Board Secretary - Present Cindy Byerrum, Financial Consultant - Absent Steve Anderson, Best Best & Krieger Law Firm - Present Joseph Ortiz, Best Best & Krieger Law Firm - Absent

Note: This meeting was recorded by the District -

#### CONSENT CALENDAR

All matters in this category are considered to be consistent with the Board/District goals, District Policies and Regulations adopted and/or approved by the Board of Directors, and will be enacted in one motion. There will be no separate discussion of these items. If discussion is required, items may be removed from the consent calendar and will be considered separately.

#### 1. Approval of:

- a. Finance and Audit Committee Meeting Minutes and warrants approved by the committee of September 19, 2017
- b. Regular Board Meeting Minutes and warrants of September 19, 2017

Motion to approve consent calendar item(s) (a.) Finance and Audit Committee Meeting Minutes and warrants approved by the committee of September 19, 2017 and (b.) Regular Board Meeting Minutes and warrants of September 19, 2017 made by Director Israel and 2nd by Director Davis.

Director Bui - Aye Director Israel - Ave Director Wargo - Aye Director Davis - Aye Director Lynk - Aye

- 2. Warrants None
- 3. Awards of Contracts None

#### **UPDATES**

1. Update:

San Gorgonio Pass Regional Water Alliance Update

(by Director Israel)

2. Update:

Manager's Operations Report

(by General Manager Louie)

#### **OLD BUSINESS**

1. Discussion:

Sustainable Ground Water Update

(by General Manager Louie & Steve Anderson)

#### **NEW BUSINESS**

1. Discussion/Action:

Customer Concern: Travis Lacy - Misc. charges

Mr. Lacy was not present during this meeting, although he had been invited

to attend. The reason for his absence was not known.

Motion to table a decision regarding Mr. Lacy's concerns until the November Regular meeting made by Director Bui and 2<sup>nd</sup> by Director Wargo.

Director Bui - Aye Director Israel - Nay

Director Wargo - Aye

**Director Davis - Nay** 

Director Lynk - Aye

2. Discussion/Action:

November 2017 FAC and Regular Board Meeting to be scheduled for the 2nd Tuesday of the month (November 14th) instead of the 3rd Tuesday (November 21st) due to the timing of Thanksgiving week

Motion to approve rescheduling the November 2017 FAC and Regular Board Meeting from Tuesday, November 21, 2017 to Tuesday, November 14, 2017 made by Director Davis and 2nd by Director Bul.

Director Bui - Aye Director Israel - Aye Director Wargo - Aye **Director Davis - Aye** Director Lynk - Aye

3. Discussion/Action:

RESOLUTION 04-2017: Adoption of a Section 125 Premium Only Plan (POP) regarding payroll pre-tax health premium deductions (for eligible employees)

Director Wargo recused herself from the Board during this item since she worked for a health insurance company in order to avoid any potential conflict of interests.

Motion to approve RESOLUTION 04-2017: Adoption of a Section 125 Premium Only Plan (POP) regarding payroll pre-tax health premium deductions (for eligible employees) made by Director Israel and 2nd by Director Davis.

Director Bui - Aye Director Israel - Aye Director Wargo - Absent/Abstained (without participation) Director Davis - Aye Director Lynk - Aye

#### **PUBLIC COMMENTS**

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Suggested agenda items from the Public.

- Suggested agenda items from Management.
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#### **MISCELLANEOUS**

- 1. Future Board Items/Next Board Meeting Date(s)
  - a. Finance & Audit Workshop Tuesday November 14, 2017, 5:00 pm
  - b. Regular Board Meeting Tuesday November 14, 2017, 6:00 pm
  - c. Personnel Committee None
  - d. San Gorgonio Pass Regional Water Alliance Alliance Meeting Wednesday October 25, 2017 - 5:00 PM to 7:00 PM

#### ADJOURNMENT

Motion to adjourn at 18:36 hr. made by Director Davis and 2<sup>nd</sup> by Director Israel.

Note: No roll call vote was made, but there were no objections voiced by either Board or public in regards to adjourning the meeting.

Meeting adjourned at 18:36 hr. on Tuesday, October 17, 2017

Robert Lynk, Board Chair **Board of Directors** Cabazon Water District

Elizabeth Lemus, Secretary **Board of Directors** Cabazon Water District

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## Cabazon Water District Profit & Loss

October 2017

			Oct-17		YTD	Budget	YTD 33%
1	Operating Income			***			
2	Base Rate - Water Bills	\$	56,792	\$	225,933	\$ 801,200	28%
3	Commodity Sales		32,690		135,110	252,600	53%
4	DHPO Contract		22,837		78,076	193,800	40%
5	Fire Sales - Water Bills		196		785	2,200	36%
6	Fire Flow Income		_		300	150	200%
7	Meter Install and Removal		_		-	80	0%
8	Penalty Fees - Water Bills		4,272		15,960	34,600	46%
9	Lien Reinstatement Fees		_		-	1,000	0%
10	New Account Fees - Water Bills		180		685	1,500	46%
1	1 Incident Fee - Water Bills		-		-	140	0%
1	2 Returned Check Fees		90		180	500	36%
1	Basic Facilities Fee		13,490		23,320	33,200	70%
1	4 Stand By Fees - Tax Revenue		11,939		14,189	113,600	12%
1	Total Operating Income:	***************************************	142,485		494,538	1,434,570	34%
1	6 Non-Operating Income				·		
1	7 Property Taxes		236		1,186	60,900	2%
1	8 Cell Tower Lease Income		-		6,018	23,100	26%
19	9 Misc. Non-Operating Income		10		728	- -	0%
2	O Interest Income		1,446		2,882	7,400	39%
2	1 Total Non-Operating Income	<b></b>	1,456		9,629	30,500	32%
2	2 Total Income	bewaring of the delicities of	144,177		505,353	1,525,970	33%
2	•						
2	•						
2			1,200		4,600	20,000	23%
2	<del>-</del>						
2			5,430		16,123	43,800	37%
2	8 Business Admin Manager		6,231		22,586	54,200	42%
2			521		2,465	8,100	30%
30	O General Manager		14,099		33,123	84,900	39%
3:	<del>-</del>		26,280		74,297	191,000	39%
3	2 Field Workers		11,241		33,817	85,000	40%
33	3 Total Payroll		37,521		108,114	276,000	39%
34	4 Employee Benefits Expense						
3.	5 Workers Comp.		867		3,468	14,100	25%
3.	5 Employee Health Care		4,352		19,819	62,300	32%
3	6 Pension		4,544		17,850	54,200	33%
3.	7 Total Employee Benefits Expense		9,763		41,137	130,600	31%
3			2,961		9,429	27,200	35%
39	Total Payroll - All Expenses:		51,445		163,281	453,800	36%

## Cabazon Water District Profit & Loss

October 2017

		Oct-17	YTD	Budget	YTD 33%
40	Operational Expenses				
41	Facilities, Wells, T&D				
42	Lab Fees	210	1,675	8,000	21%
43	Site Landscaping & Maint	45	180	700	26%
44	Meters	210	1,993	5,000	40%
45	<b>Generator Service Contractor</b>	-	6	2,400	0%
46	Utilities - Wells	11,506	40,130	117,900	34%
47	SCADA	28	80	4,900	2%
48	Line R&M Contractor	-	-	12,500	0%
49	Line R&M Materials	1,055	5,707	60,000	10%
50	Well Maintenance	11,001	13,781	36,000	38%
51	Security	1,844	6,219	24,410	25%
52	Engineering Services	· •	32,657	80,900	40%
53	Chlorinators	444	15	4,180	0%
54	Facilities, Wells, T&D - Other	<b>.</b>	••	10,000	0%
55	Total Facilities, Wells, T&D	25,899	102,443	366,890	28%
56	Utilities - Office				
57	Electricity	3,231	5,261	15,100	35%
58	Gas	27	111	710	16%
59	Telephone	791	3,106	10,500	30%
60	Trash Pickup & Office Cleaning	358	1,431	4,400	33%
61	Total Utilities - Office	4,406	9,908	30,710	32%
62	Office Expenses				
63	Water Billing System	177	709	2,500	28%
64	Supplies & Equipment	389	815	9,700	8%
65	Copier and Supplies	237	1,396	8,100	17%
66	Dues & Subscriptions	-	-	1,700	0%
67	Postage	572	2,140	12,900	17%
68	Printing & Publications	-	240	6,100	4%
69	Leases & Rents	-	82	300	27%
70	Computer Services	2,641	10,595	36,800	29%
71	Office Radio	-	_	500	0%
72	Office Storage	500	2,000	6,100	33%
73	Air Conditioning Servicing	379	1,516	4,500	34%
74	Fire Alarm System Servicing	144	288	600	48%
75	Office Expenses - Other	-	594	1,300	46%
76	Total Office Expenses	5,039	20,376	91,100	22%
77	Support Services				
78	Temporary Labor	3,390	5,010	10,000	50%
79	Financial Audit	2,425	5,355	22,100	24%
80	Accounting	1,300	5,538	30,000	18%

## Cabazon Water District Profit & Loss

October 2017

			Oct-17	YTD	Budget	YTD 33%
	81	Legal Services	1,953	20,674	115,100	18%
	82	Bank Service Charges	50	199	1,500	13%
	83	Payroll Service	430	1,289	5,100	25%
	84	General Liability Insurance	943	3,772	21,900	17%
	85	Total Support Services	10,490	41,837	205,700	20%
	86	Training/Travel	265	3,848	7,000	55%
	87	Other Fees/SWRCB	2,025	2,505	19,600	13%
	88	Service Tools & Equipment				
	89	<b>Shop Supplies and Small Tools</b>	22	405	6,100	7%
	90	Vehicle Fuel	1,085	3,997	12,200	33%
	91	Employee Uniforms	-	334	1,500	22%
	92	Safety	-	-	500	0%
	93	Tractor Expenses	-	456	5,500	8%
	94	Equipment Rental	-	444	1,000	44%
	95	Service Trucks - R&M	38	2,378	14,400	17%
	96	Water Ops Phone & Internet	85	255	3,600	7%
	97	Communications		405	3,300	0%
i c	98	Total Service Tools & Equipment	1,230	8,269	48,100	17%
	99	Non-Operating Expenses				
	100	<b>Grant &amp; Loan Processing Fee</b>	1,325	1,325	1,600	83%
	101	DWR Interest on Loans	5,841	5,841	11,236	52%
	102	DHPO Interest Expense	-	6,120	10,802	57%
	103	Bad Debt Expense	-	-	1,200	0%
	104	Miscellaneous	929	1,206	5,000	24%
	105	Website Support	110	740	1,300	57%
	106	DHPO Capacity Fees	1,750	7,000		0%
	107	Total Non-Operating Expenses	9,955	22,233	31,138	71%
	108	Depreciation Expense	22,192	88,767	266,300	33%
	109	Total Expense	132,947	463,466	1,520,338	30%
	110	Net Income	11,229	41,887	5,632	744%

## Cabazon Water District Balance Sheet

October 31, 2017

		Oct 31, 17
1	ASSETS	
2	Current Assets	
3	Checking/Savings	
4	11020 · General Bank Account-Chase	164,901
5	11030 · Payroll Bank Account-Chase	45,267
6	11040 · Trust Account- Chase - Cus Dep	18,973
7	11050 · Local Petty Cash	100
8	Total Checking/Savings	229,242
9	12000 · Accounts Receivable	210,491
10	13010 · LAIF	358,089
11	13020 · Bank of NY Trustee Accounts	48,810
12	13040 · Prepaid Expenses	22,170
13	13060 · Inventory Total	80,438
14	Total Other Current Assets	719,998
15	Total Current Assets	966,284
16	Fixed Assets	
17	14200 · Construction in Process	
18	14204 · CIP Cabazon Outlets Expansion	9,692
19	14209 · CIP Super Map	9,455
20	14210 · CIP 50100 Main St. Property	69,701
21	<b>Total 14200 · Construction in Process</b>	88,849
22	14310 · Tools and Equipment	123,319
23	14320 · Source of Supply	1,532,687
24	14330 · Transmission & Distribution	10,173,270
25	14340 · Buildings & Structures	12,281
26	14350 · Water Treatment	8,800
27	14360 · Office Furniture and Equipment	72,691
28	14370 · Intangible Plant	11,032
29	14380 · Vehicles	106,309
30	14400 · Land	689,548
31	14500 · Accumulated Depreciation	(5,118,423)
32	Total Fixed Assets	7,700,363
33	TOTAL ASSETS	8,666,646
34	LIABILITIES & EQUITY	
35	Liabilities	
36	Current Liabilities	
37	Accounts Payable	3,652
38	Other Current Liabilities	
39	21210 · Misc Short Term Liability	17
40	21250 · Developer Deposits	
41	21251 · Dollar General	17,547
42	Total 21250 · Developer Deposits	17,547
43	21300 · Customer Deposits	•
44	21330 Customer Deposits - Co 1	3,450
15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31 32 33 34 35 36 37 38 39 40 41 42 43	Total Current Assets Fixed Assets  14200 · Construction in Process  14204 · CIP Cabazon Outlets Expansion  14209 · CIP Super Map  14210 · CIP 50100 Main St. Property  Total 14200 · Construction in Process  14310 · Tools and Equipment  14320 · Source of Supply  14330 · Transmission & Distribution  14340 · Buildings & Structures  14350 · Water Treatment  14360 · Office Furniture and Equipment  14370 · Intangible Plant  14380 · Vehicles  14400 · Land  14500 · Accumulated Depreciation  Total Fixed Assets  TOTAL ASSETS  LIABILITIES & EQUITY  Liabilities  Current Liabilities  Accounts Payable  Other Current Liabilities  21210 · Misc Short Term Liability  21250 · Developer Deposits  21251 · Dollar General  Total 21250 · Developer Deposits	9,692 9,455 69,701 88,849 123,319 1,532,687 10,173,270 12,281 8,800 72,691 11,032 106,309 689,548 (5,118,423 7,700,363 8,666,646

## Cabazon Water District Balance Sheet

October 31, 2017

	000000, 01, 201,	
		Oct 31, 17
45	21340 · Customer Deposits - Co 2	4,484
46	Total 21300 · Customer Deposits	7,934
47	21420 · Accrued Vacation Pay	10,270
48	21440 · DWR-HS Payable - Current	18,809
49	21450 · Current Portion Zion's Bank Ln	76,943
50	21460 · Accrued Payroll	6,267
51	21470 · Accrued Payroll Taxes	456
52	21480 · Accrued Interest	5,980
53	Total Other Current Liabilities	118,724
54	Total Current Liabilities	147,875
55	Long Term Liabilities	
56	22000 · DWR-H Loan Payable (Payoff '26)	356,925
57	22100 · Zion's Bank Long Term (2023)	376,144
58	22200 · RCEDA Loan Payable	300,000
59	Total Long Term Liabilities	1,033,069
60	Total Liabilities	1,181,236
61	Total Equity	7,485,410
62	TOTAL LIABILITIES & EQUITY	8,666,646



14-618 Broadway Street • P.O. Box 297 Cabazon, California 92230

October 24, 2017

Mr. Travis Lacy P.O. Box Adele Ave. Cabazon, CA 92230

RE: Acct. # 0041TL -

Adele Ave., Cabazon

Dear Mr. Lacy,

During the Regular Cabazon Water District Board of Directors (Board) Meeting, held on Tuesday, October 17, 2017, due to the lack of your presence, the Board decided to table your concern for a final decision during the November 14, 2017 Regular Board Meeting. In lieu of a personal appearance, you may submit your concerns to the Board by way of a detailed letter, including copies of supporting documents for the Board's review. Failure to present your case on the designated date and time will result in your concerns being withdrawn and all current and future related charges will remain in effect.

The November 14, 2017 Board Meeting will be held at the Cabazon Water District administrative office located at 14618 Broadway St., Cabazon CA 92230, at 6:00 pm. While the Board may still take action regarding your account/concerns in your absence, you or a representative are highly encouraged to attend and present your case to the Board of Directors.

If you would like to have your item removed from the agenda, please notify our office on or before Wednesday, November 8, 2017. Please do not hesitate to contact the office during regular business hours (Monday through Thursday, 8:30 am to 4:30 pm) if you have any further questions.

Thank you,

Ellie Lemus Business Manager



14816 Broadway Street • P.O. Box 297 Cabazon, California 92230

August 24, 2017

Travis Lacy
P.O. Box
Adele Ave.
Cabazon, CA 92230

RE: Water Account 0041TL

Dear Mr. Lacy,

On June 11, 2017, at approximately 4:03 PM, you called the Cabazon Water District's (the "District") 24 hour water emergency phone line to report a ruptured water pipeline within your private plumbing. You also admitted that you made several failed attempts to shut-off the water at the customer shut-off valve which caused leaking at the water meter.

During this phone conversation with me, you had claimed that you had addressed the faulty water meter and its apparatuses with the District resulting in a negative response.

I advised you that it would be up to two (2.0) hours before District personnel could arrive. You became upset, used inappropriate language, and stated you were a plumber and threatened to work on District water apparatuses (water meter, meter box, valves, and service lateral) yourself.

Based on the District's ordinance **4.10 Service Connection** stipulates, "If any of the District's equipment is damaged to an extent requiring replacement, such replacement shall be at the Customer's expense." and you were told of this Ordinance by me during our phone conversation.

Upon the arrival of District personnel on June 11, 2017, at approximately 5:18 PM, about 1 hour and 15 minutes after your phone call. Both District personnel, along with photos, observed you had removed the water meter. You made the spontaneous statement that you were working on the ball valve at the water meter in which in your (Lacy) opinion was faulty.

Since then, the District has completed upgrading your service lateral connection, replaced a new water meter, curb stop valve, and customer shut-off valve. The District is seeking <u>partial reimbursement</u> from you for the amount of \$547.81. This amount represents mileage, man hours, material, parts, and a non-business hour call-out charge.

#### 7.6 Damage to Water System Facilities

The owner shall be liable for any damage to the service facilities when such damage is from causes originating on the premises by an act of owners or their tenants, agents, employees, contractors, licensees, or permittees, including the breaking or destruction of locks by the owner or others on or near a meter, and any damage to a meter that may result from hot water or steam from a boiler or heater on the owner's premises. The District shall be reimbursed by the owner for any such damage on presentation of a bill.

The above amount is due within thirty (30) days from the date of receipt. You may request payment arrangements or your water service will be interrupted for non-payment on Monday, September 25, 2017.

#### 10.1.14 Termination for Non-payment

- a) The District will not terminate residential service on account of nonpayment of a delinquent account unless the District first gives notice of the delinquency and impending termination, at least 10 days prior to the proposed termination, by means of a notice mailed, postage prepaid, to the Customer to whom the service is billed not earlier than 19 days from the date of mailing the District's bill for services, and the 10-day period shall not commence until five days after the mailing of the notice. (Gov. Code, § 60373(a).)
- b) The District shall make a reasonable, good faith effort to contact an adult person residing at the premises of the Customer by telephone or in person at least 48 hours prior to any termination of service except that whenever telephone or personal contact cannot be accomplished, District shall give, by mail or by posting in a conspicuous location at the premises, a notice of termination of service, at least 48 hours prior to termination. (Gov. Code, § 60373(b).)
- c) Every notice of termination of service pursuant to subdivision (a) shall include all of the following information.

- (1) The name and address of the Customer whose account is delinquent.
- (2) The amount of the delinquency.
- (3) The date by which payment or arrangements for payment is required in order to avoid termination.
- (4) The procedure by which the Customer may initiate a complaint or request an investigation concerning service or charges, except that if the bill for service contains a description of that procedure, the notice pursuant to subdivision (a) is not required to contain that information.
- (5) The procedure by which the Customer may request amortization of the unpaid charges.
- (6) The procedure for the Customer to obtain information on the availability of financial assistance, including private, local, state, or federal sources, if applicable.
- (7) The telephone number of a representative of the District who can provide additional information or institute arrangements for payment.

Every notice of termination of service pursuant to subdivision (b) shall include the items of information in paragraphs (1), (2), (3), (6), and (7). All written notices shall be in a clear and legible format. (Gov. Code,  $\S$  60373(c).)

- d) If a residential Customer fails to comply with an amortization agreement, the District shall not terminate service without giving notice to the Customer at least 48 hours prior to termination of the conditions the Customer is required to meet to avoid termination, but the notice does not entitle the Customer to further investigation by the District. (Gov. Code, § 60373(d).)
- e) No termination of service may be effected without compliance with this section, and any service wrongfully terminated shall be restored without charge for the restoration of service. (Gov. Code, § 60373(e).)

Please do not hesitate to contact the District if you should have any questions.

Thank you very much,

Ochodii Wanagei

·	SENDER: COMPLETE THIS SECTION  Complete items 1, 2, and 3.  Print your name and address on the reverse so that we can return the card to you.  Attach this card to the back of the mailpiece, or on the front if space permits.  Article Addressed to:  TRANS LACY  TO BOY  CARAZON, CA 92230	A. Signature  X	see /ery
	9590 9403 0442 5169 3662 94  2. Article Number (Transfer from service label) 7015 1660 0000 4724 2816	3. Service Type  Adult Signature Adult Signature Restricted Delivery Certified Mail® Cortified Mail Restricted Delivery Collect on Delivery Collect on Delivery Mail Restricted Delivery Signature Confirmation Signature Confirmation Restricted Delivery Signature Confirmation Restricted Delivery Restricted Delivery Restricted Delivery Restricted Delivery Restricted Delivery Restricted Delivery	icted
	PS Form 3811, April 2015 PSN 7530-02-000-9053	Domestic Return Recei	pt



#### Cabazon Water District 14618 Broadway St. P.O. Box 297 Cabazon, CA 92230 (951) 849-4442

### Invoice

Date	Invoice #
8/7/2017	03232025

Bill To	· · · · · · · · · · · · · · · · · · ·	
Travis Lacy  1 Adele Ave. PO Box		
Cabazon, CA 92230		

:	P.O. No.	Terms	Project
	6/11/17 Leak Repair	Due on receipt	

Quantity	Description	Rate	Amount
1	Repair Materials Labor Expenses	0.00 90.89 456.92	0.00 90.89 456.92
		·	
	·		
	·		
, 1			
<u> </u>			

Total

\$547.81

### URGENT NOTICE

### URGENT NOTICE

### **Cabazon Water District**

14616 Broadway Street - P.O. Box 297 Phone (951) 849-4442 Hours: Monday - Thursday (8:30 a.m. to 4:30 p.m.)

DATE: 10/4/17 ACC	COUNT # 0041 TL
NAME: TRAVIS	
ADDRESS;	ADELE
METER #:	
☐ Returned check	
Came as request	ed The state of th
Re-read meter	
☐ Meter (service) is	ON OFF
Please call the off	ice ASAP
Found leak at met	ter box. Customer side
Your plumber mus	st do repair
CWD to repair / re	paired leak
☐ Water will be off d	ue to emergency repairs
On fro	omto
PLEASE CALL OFFICE	E (95) 849-4411 2 A-A-A

TO CONFIRM APPOINTMENT FOR TOMORROW, 10/5

1. IF THIS DATE/TIME DOES NOT WEEK FOR YOU,

LL, WATER SERVICE MAY BE TERMINATED.

VOICEMAIL MESSACIES HAVE BEEN LEFT ON YOUR PHON

ILL TO ARRANGE TIME. IF YOU DO NOT

DAM TO MEET & DISCUSS CONCERNS WITH

# URGENT NOTICE

### URGENT NOTICE

### Cabazon Water District

14618 Broadway Street - P.O. Box 297 Cabazon, CA 92230 Phone (951) 849-4442

Hours: Monday - Thursday (8:30 a.m. to 4:30 p.m.)

## **WARNING SHUT OFF NOTICE**

NAME: TRANS	
ADDRESS:	- ADELE AVE.
METER #:	
Service scheduled for sh not paid by date listed be	uut off if delinquent amount is elow.
Delinquent Amount	\$ <u>547.81</u>
Door Tag Fee	\$10.00
lease Pay This Amount o avoid disturbance in ser	\$ <u>547.81</u> vice.
MILL BE DISCONDER	BEFORE I PM (SERVI) TED IF PAYMENT ARRANGE REFORE IPM ON 10/04/17

12:30 pm

to non payment, all delinquent charges

including a \$50.00 reconnect fee must be paid

in full before service can be reconnected.

#### **Elizabeth Lemus**

rom:

Calvin Louie

Sent:

Wednesday, October 4, 2017 11:35 AM

To: Cc: Elizabeth Lemus Ellen Koumparis

Subject:

RE: Lacy -

Adele Ave.

Today, I called Travis Lacy at 951-

'. This cell number took me directly to his voice mail.

I advised Mr. Lacy his tentative appointment was tomorrow, Thursday, 10/05/17, at 10:30 AM to provide him an opportunity to present video and evidence he had claimed he possessed supporting his allegations that the District's Field Crew members were intoxicated when they arrived on the water emergency call-out and they were the ones that damaged his water meter and connections.

Mr. Lacy was also advised the courtesy of confirming tomorrow's appointment would be appreciated or he may call to proposed other dates he is available. He was also informed that failure to do so will result in his water service termination.

Calvin Louie General Manager Cabazon Water District

#### clouie@cabazonwater.org

Bus: (951) 849-4442 FAX: (951) 849-2519

This email sent and any files transmitted with it may contain privileged or otherwise confidential information. If you are not the intended recipient, or believe that you have received this communication in error, please advise the sender via email and delete the email you received.



14816 Broadway Street • P.O. Box 297 Cabazon, California 92230

October 10, 2017

Travis Lacv P.O. Box Adele Avenue Cabazon, CA 92230

RE: Water Account #0041TL

Sent U.S. Postal Service Registered Mail & Blue Tagged with this letter at the service address.

Dear Mr. Lacy,

Thank you very much for taking the time to meet with our Business Manager Ellie Lemus and myself on October 5, 2017, at 10:00 AM at the water district administration facility.

The list below is to memorialize a few of the highlights of that meeting:

- 1. During the above meeting, you (Lacy) formulated the opinion that the District personnel that answered the non-business hour emergency phone line was intoxicated.
- 2. During the above meeting, you (Lacy) formulated the opinion that one of District personnel that responded to your residence on June 11, 2017 was the same District personnel that answered your call.
- 3. During the above meeting, you (Lacy) denied your inappropriate verbal demeanor and use of profanity.

4. During the above meeting, you (Lacy) alleged District personnel had "robbed" you (Lacy) of your parts that you (Lacy) had installed prior to the arrival of the District's Field Crew (FCW) indicating the FCW had left with your parts.

5. During the above meeting, you (Lacy) alleged the District of charging water customers for upgrades and faulty workmanship.

It was explained to you (Lacy) at the meeting that the original cost to the District was \$1,401.39 and after <u>subtracting</u> the upgrades, which includes labor, parts, material, back-hoe, and service trucks your cost was \$547.81. This amount reflects the emergency response which includes labor, service trucks, parts, material, applicable incident fees and interest that applied to the reparations you are responsible for per *Cabazon Water District Ordinance 7.6 Damage to Water System Facilities* as stipulated to the correspondence sent you on August 24, 2017 in which you brought a copy at the meeting.

- 6. During the meeting of October 5, 2017, I (Louie) requested you (Lacy) download copies of the digital photos and videos shown during the meeting. I (Louie) advised you (Lacy) that I (Louie) would review each photo and video clips to render a decision. A forty-eight hour (48.0 hr.) was suggested and a reimbursement by the District for the cost of the memory stick or DVD was offered. You (Lacy) stated that was too short of a time.
- 7. You (Lacy) also alleged the challenges you have had with reaching out to District personnel. Your complaint was accusing District administration staff of not providing you with an explanation of your high water bills and water account history. The Business Manager (Lemus) replied she had personally attempted to provide you with copies of your water account history, but you (Lacy) would either leave prior to receiving the copy or decline it.

Lemus did leave the meeting to make you copies of your water account history. During her absence, you (Lacy) asked me what I (Louie) thought about the situation. I (Louie) reiterated to please submit electronic copies of the photos and videos for my review and I (Louie) would take them into consideration in rendering a decision on your request to have the charges taken off your water account.

In the presence of Lemus, as she had just returned from the copy machine, you (Lacy), in an agitated manner, arose out of your seat and made the spontaneous statement you were going to the Sheriff's Station to initiate a crime report against District personnel for "robbing" your water parts. You (Lacy) further stated, "I am not playing your games" and left.

Your matter has been placed on the regular board meeting agenda scheduled for Tuesday, October 17, 2017, at 6:00 PM in the Board/Community Multi-purpose room located at 14618 Broadway Street, Cabazon, CA 92230.

Your failure to appear before the Board shall result in an interruption of water services on Wednesday, October 18, 2017 as stipulated in the Urgent Notice, dated October 2, 2017. Please be prepared to present your case to the Water Board, including, but not limited to creditable witness testimonies, photos, video clips, and supporting documents.

Thank youvery much,

General Manager



#### **PAYMENT EXTENSION AGREEMENT**

Date: 10/10/17	Account #_ OOU I T L			
Name: Mr. Travis Lacy	Address: , Adele Ave.			
Phone# (951)				
Total Balance of Account: \$ 603.55	Monthly Payment Amount: \$ 26.00 + current bill monthly			
past due account in the amount listed above, <b>PLUS</b> to the past due account in the amount listed above, <b>PLUS</b> to the past due account in the amount listed above, <b>PLUS</b> to the past due account in the amount listed above, <b>PLUS</b> to the past due account in the amount listed above, <b>PLUS</b> to the past due account in the amount listed above, <b>PLUS</b> to the past due account in the amount listed above, <b>PLUS</b> to the past due account in the amount listed above, <b>PLUS</b> to the past due account in the amount listed above, <b>PLUS</b> to the past due account in the amount listed above, <b>PLUS</b> to the past due account in the amount listed above, <b>PLUS</b> to the past due account in the amount listed above, <b>PLUS</b> to the past due account in the amount listed above, <b>PLUS</b> to the past due account in the amount listed above, <b>PLUS</b> to the past due account in the amount listed above, <b>PLUS</b> to the past due account in the past due	· · · · · · · · · · · · · · · · · · ·			
	dicated above PLUS the CURRENT BILL, my service notice. Penalties and Interest will continue to accrue. econnection Fee.			
Customer Signature	Ellie Le mus Cabazon Water Representative			

<u> </u>	DATE_	10/10/2	2017	No.	561719
RECEIVED FROM MR.	TRAWS	LACY			\$100,00
ONE	HUNDRE	Dala O	RS & ZERO	CENT	SDOLLARS
OFOR RENT	= # 03°	232025	5		· .
ACCOUNT	<b>◯</b> CASH	\$100 - \$100			
PAYMENT	OCHECK OMONEY	FRON P	- CHANGE	то	
BAL. DUE	ORDER ORBOIT	BY <u>€</u> .	Lemus		3-11